

Virtual PPG Feedback February 2021

Agenda

- If you have attended Beighton Health Centre for your COVID vaccination, how did you find the experience from booking your first vaccine to attending?
- We have more recently joined Facebook and are currently using our page as a way of communicating updates regarding the COVID-19 vaccination rollout. How can we promote this? It is already on our website.

Feedback

- P1 happy with experience at Beighton Health Centre, all went smoothly and felt fine after the vaccine. Upon receiving booking in slip at Beighton, it had patient's old mobile number. Tried to ring surgery to update but couldn't get through on the telephone. Advised P1 number has been updated on records and we are trying our best to lower traffic on the telephone lines.

No further feedback received, next meeting: TBC